**Appeal/complaint form**

Dear Certification Customer,

Please fill in this appeal/complaint form and send it to us by e-mail to: [tellme@scape-int.com](mailto:tellme@scape-int.com)

We will process your request promptly and will contact you shortly to resolve the outstanding issues.

Customer name:Click or type here to enter text.

Address:Click or type here to enter text.

Date:Click or tap to enter a date.

REDcert System Participant ID:

Click or type here to enter text.

Certification procedure ID (i.e.:the complaint, certificate number relating to opposition or date of remote audit or on-site audit, indicating the responsible persons involved:

Click or type here to enter text.

Contact person for the appeal procedure/opposition procedure:

Click or type here to enter text.

* **Complaint** regarding the certification process with the above-mentioned certification ID

1. Audit Process
2. Certification Decision
3. Other

* **Objection** to the certification process with the above-mentioned certification ID

1. Audit Process
2. Certification Decision
3. Other

Please provide more detail on your complaint or your appeal:

City , date, signature: