**Appeal/complaint form**

Dear Certification Customer,

Please fill in this appeal/complaint form and send it to us by e-mail to: tellme@scape-int.com

We will process your request promptly and will contact you shortly to resolve the outstanding issues.

Customer name:Click or type here to enter text.

Address:Click or type here to enter text.

Date:Click or tap to enter a date.

REDcert System Participant ID:

Click or type here to enter text.

Certification procedure ID (i.e.:the complaint, certificate number relating to opposition or date of remote audit or on-site audit, indicating the responsible persons involved:

Click or type here to enter text.

Contact person for the appeal procedure/opposition procedure:

Click or type here to enter text.

* **Complaint** regarding the certification process with the above-mentioned certification ID
1. [ ] Audit Process
2. [ ] Certification Decision
3. [ ] Other
* **Objection** to the certification process with the above-mentioned certification ID

1. [ ] Audit Process
2. [ ] Certification Decision
3. [ ] Other

Please provide more detail on your [ ] complaint or your [ ] appeal:

City , date, signature: